

# FAQs > Subsequent Login/Retrieve Username or Password/Change Password/Taxpayer's Dashboard

## 1. I have forgotten my username. How do I retrieve it?

Please use the **Forgot Username** link available on the login page to retrieve your username.

## 2. I have forgotten my password. How do I reset it?

Please use the **Forgot Password** link available on the login page to reset your password.

## 3. How long is my password valid?

Your password is valid for 120 days.

## 4. What is Captcha Code? Why do I need to fill it?

Captcha Code is a numeric code that must be filled every time you login to the GST Portal. It has been added as an additional security measure.

## 5. The Captcha Code provided is not legible. What should I do?

You can click the refresh icon next to the code and the system will generate a new code for you.

# Taxpayer's Dashboard

## 6. From where can I view Annual Aggregate Turnover (AATO) details?

You can view Annual Aggregate Turnover (AATO) details on your dashboard, below the Ledger Balance, post login to the GST Portal.

## 7. How are the AATO details compiled?

The AATO figures are compiled with a computation methodology based on Form GSTR-3B/ Form GSTR-4/ Form CMP-08. The compilation includes returns filed by the taxpayer of all GSTINs of the related PAN. You can click the [Click here](#) link to view the Turnover Calculation methodology.

## 8. For which type of taxpayers are the AATO details available?

AATO details are available for below listed taxpayers:

- Normal Taxpayer
- Casual Taxpayer
- SEZ Unit/SEZ Developer
- Composition Taxpayer

